

## **Event Coordinator Assistant (Part-Time)**

The Paramount Theatre/Aurora Civic Center Authority (ACCA), an innovative organization located on Stolp Island in the Fox River in the heart of the richly diverse community of historic Aurora, Illinois (one hour from downtown Chicago), is seeking a part-time Event Coordinator Assistant. ACCA is the parent organization, which also includes a 501(c)3 arm under the name of Paramount Arts Centre, Inc. It operates three performance venues: the 6,000-person RiverEdge Park, the 1,843-seat landmark Paramount Theatre, and the 165-seat Copley Theatre. ACCA produces and presents over 300 performances each year, including star-studded touring productions and a self-produced Broadway Series of musicals for an annual audience of 350,000 patrons from over 250 communities. ACCA proudly operates the Paramount School of the Arts in the new John C. Dunham Aurora Arts Center, right next door to Paramount Theatre in downtown Aurora, and the company looks forward to producing a new, Bold Series of plays and musicals in the newly renovated Copley Theatre beginning in the 2022 season. Paramount Theatre also hosts free community events, \$1 Classic Movie Mondays and its opulent interiors provide a spectacular backdrop for private functions such as wedding receptions or corporate galas. Across the street from Paramount Theatre are the gorgeous Meyer Ballrooms which play host to multiple wedding receptions and rental events throughout the year.

The Paramount Theatre/Aurora Civic Center Authority is committed to being a defining catalyst for personal and community transformation by:

- making the performing arts accessible for every age and socioeconomic background,
- introducing the magic of live theater across generations to encourage expansive imaginations and broad views of people and the world,
- and contributing to the future stability and growth of Aurora's downtown.

The highest purpose of any theater is to inspire its community toward a more perfect humanity. Such humanity can exist only when every member of the community is included and valued, empowered and heard. To express this truth, ACCA commits its leaders, volunteers, artists and staff to the active, continual and accountable pursuit of the following principles: equity, inclusion and diversity.

DEPARTMENT – Special Events

DIRECT REPORTING – Special Events Director

WORKS CLOSELY WITH – Rentals Manager, Event Managers, and other Event Coordinators

POSITION STATUS & SCHEDULE – Part-time, hourly; hours vary, are mostly evenings and weekends, and are event dependent

COMPENSATION – Starting at \$18.00 per hour

HIRE DATE – Immediate

POSITION SUMMARY – Assist the Event Coordinators with aspects of rental events including event preparations, events day-of, closing out after each event, and re-setting venue equipment after event.

KEY RESPONSIBILITIES –

- Have a complete working knowledge of ACCA's standard operating procedures and event protocol, including concession policies, and money handling policies after training.
- Follow Event Sheet for each event that includes all details for all rental events.
- Communicate with the Special Events Director, Event Coordinators, Banquet Set-up Crew and other personnel concerning the set-up and removal of all necessary tables, chairs, podiums, etc. for all rental events.

- Work during the event with event caterers, valet, and vendors as necessary.
- Follow room layouts and event programming.
- Assist the Event Coordinator to oversee and manage staff pre and post-event including Banquet Set-up Crew.
- Assist the Event Coordinator to manage all staff during events including bar, security, cleaning, house crew.
- Wash all in-house linens used during rental events.
- Purchase some concessions items (i.e. bar fruit).
- Ensure that the function runs smoothly and efficiently.
- Post-event evaluation with appropriate staff, as well as post-event closeout documentation.
- Manage a point of sales system and provide reports as needed.
- Change marquee before or after events.
- Complete tasks with attention to detail.
- Assist the Event Coordinator with duties at all venues, including Meyer Ballroom, Paramount Theatre, Copley Theatre, and RiverEdge Park.
- Assist with Emergency Evacuation and First Aid for all event guests.
- In conjunction with and Event Coordinator, meet with potential clients during a site visit to facilitate renting our venues.
- Other duties as assigned.

In addition to the duties listed above, ACCA expects the following of each employee: adheres to ACCA's policies and procedures; works in a safe manner; performs duties as workload necessitates; maintains a positive and respectful attitude; communicates regularly with supervisor about department issues; demonstrates efficient time management and prioritizes workload; demonstrates regular and consistent attendance and punctuality; meets productivity standards; participates in ACCA events as needed or required, and completes other duties as assigned.

#### REQUIRED EXPERIENCE, SKILLS, and ABILITIES –

- Must be fluent in English and proficient in English reading and writing. Bilingual English & Spanish is a plus.
- Proficient in all Microsoft Suites and Google Docs.
- Must be positive, enthusiastic, and creative with attention to detail.
- Must always remain professional in appearance and communication while representing ACCA.
- Must have excellent organizational, interpersonal, and verbal communication skills.
- Must have or obtain the Illinois Liquor Control Commission BASSET Certification (may be completed upon hiring).
- Must have or obtain the State of Illinois Department of Public Health Food Service Management (may be completed upon hiring).
- Must have or obtain Crowd Control Management certification (may be completed upon hiring).
- Ability to sustain physical activity when pushing carts, setting up the event spaces, and remaining on feet for long periods. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 50 pounds.
- Assist the Event Coordinator to be the onsite point of contact throughout the entire rental event.
- Ability to handle and keep track of multiple projects simultaneously.
- Problem-solve and react to change productively and professionally.
- Ability to work outdoors during RiverEdge Park season and in inclement weather.
- Willing to work long shifts and late nights.
- Must be available to work mornings, nights, afternoons, weekdays, and weekends when needed for tours or events. Tours are available from 10am – 7pm Monday-Friday and weekends (including holidays) are based on event schedule availability.

- We are a small team, and therefore we all wear many hats and are happy to roll up our sleeves and lend a hand whenever needed. Can-do attitudes are greatly valued and expected of all team members.

**PREFERRED EXPERIENCE, SKILLS and ABILITIES –**

- Motivated, self-starter who can take minimal directions and see an event from start to completion.
- Organized so that all details of events are coordinated and managed.
- Ability to work strategically and collaboratively across departments.
- Able to assess a situation and proactively manage problems.
- Able to handle a fast-paced environment.
- Responsive and considerate of all customers' needs.
- Knowledge of how to use social media to drive sales: Primarily Instagram and Facebook. Experience in using TikTok, LinkedIn, Pinterest is a plus.
- Proficient in Illustrator.

**TO APPLY –** Please submit a cover letter and resume using the online job application at <https://paramountaurora.com/opportunities/> or click on the link below.

**APPLY FOR THIS JOB ONLINE**

Or mail/drop off to: Aurora Civic Center Authority, ATTN: (Jennifer Hahn), 8 East Galena Blvd., Suite 230, Aurora, IL 60506

***ACCA is an Equal Opportunity Employer committed to creating a diverse and inclusive environment, and applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national or ethnic origin, age, disability status, marital or familial status, veteran status, or any other characteristic protected by law. ACCA encourages people of all backgrounds to apply, including people of color, women, LGBTQ individuals, people with disabilities, veterans, and others who are eager to help us achieve our vision of a diverse and inclusive community.***

***ACCA participates in E-Verify and will provide the federal government with your Form I-9 information to confirm that you are authorized to work in the U.S. If E-Verify cannot confirm that you are authorized to work, ACCA is required to give you written instructions and an opportunity to contact Department of Homeland Security (DHS) or Social Security Administration (SSA) so you can begin to resolve the issue before the employer can take any action against you, including terminating the employment. Employers can only use E-Verify once you have accepted a job offer and completed the Form I-9.***